



PRODUCTS YOU  
CAN BELIEVE IN.  
FROM THE DEALER  
YOU TRUST.





## QUALITY YOU CAN COUNT ON. PERIOD.

Outstanding service is built on a commitment to consistently deliver a quality customer experience. Ducane™ dealers take this commitment as seriously as we do, and

that's why we've created SystemShield - an optional layer of protection for your investment.

If your covered equipment fails to perform as promised,

our industry-leading, no-fault coverage ensures repair or replacement of covered parts at no additional cost. SystemShield. Count on it.

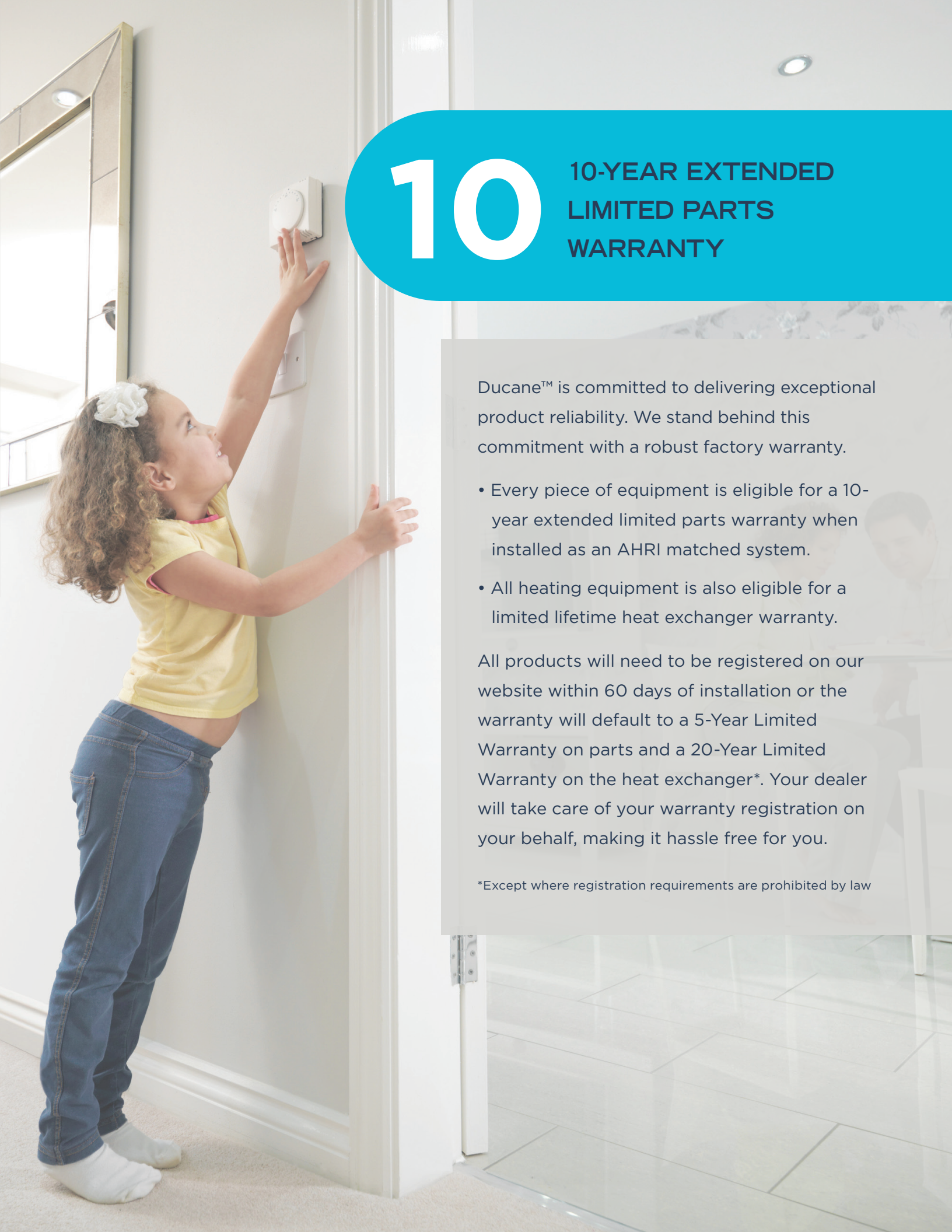
For more information, contact your participating dealer or contractor.

**FIVE-YEAR  
LABOR  
CONCESSION**

**5**

Our trusted partners take great pride in their work, and they make time to listen to your needs. They know you want the best performance and comfort from your heating and cooling system, and they know you want to protect your investment with labor coverage to help ensure nothing comes out of your pocket, should warranty work be needed.

- Should your covered equipment require a service repair in the first five years, you pay absolutely nothing for the labor.
- When you purchase SystemShield coverage, your protection begins when your participating dealer registers your eligible system and lasts five years from the install date.
- Available in the U.S. and Canada.



# 10

## 10-YEAR EXTENDED LIMITED PARTS WARRANTY

Ducane™ is committed to delivering exceptional product reliability. We stand behind this commitment with a robust factory warranty.

- Every piece of equipment is eligible for a 10-year extended limited parts warranty when installed as an AHRI matched system.
- All heating equipment is also eligible for a limited lifetime heat exchanger warranty.

All products will need to be registered on our website within 60 days of installation or the warranty will default to a 5-Year Limited Warranty on parts and a 20-Year Limited Warranty on the heat exchanger\*. Your dealer will take care of your warranty registration on your behalf, making it hassle free for you.

\*Except where registration requirements are prohibited by law

## What Is Covered:

The following Ducane™ residential products purchased by a Registered Contractor of Distributor during the Term will be eligible under the Program:

- Residential furnaces sold under an ALLIED brand.
- Residential air conditioners and heat pumps sold under an ALLIED brand as a matched system.
- Residential packaged units sold under an ALLIED brand; and Residential mini-splits\* sold under an ALLIED brand.
- Comfort Sync® A3 Thermostat installed with a system.
- Residential air handlers heat pumps sold under an ALLIED brand as a matched system.

\* The 4DHP mini-split is eligible for the extended coverage, but not our entry-level 4DHV mini-split product

Each Registered Contractor must register eligible equipment from their account on the ALLIED registration website and, if required by the distributor, include an Installation Sheet approved by Distributor within sixty (60) days of installation (each, "Covered Equipment").

Covered Equipment must be maintained during the Assurance Period. Industry recommendation is twice per year. ALLIED reserves the right to request maintenance records at any time during the Assurance Period.

### Components Covered:

| Electrical   |
|--|
| <b>Components Covered:</b> Blower motors, condenser fan motors, gas valves, PCB Boards, Comfort Sync® A3 thermostat.                           |
| Minor Refrigerant/Minor Mechanical Repair  |
| <b>Components Covered:</b> Indoor metering devices, blower wheels, heat exchanger collector boxes, gas manifolds, refrigerant leaks at joints. |
| Major Refrigerant/Major Mechanical Repair  |
| <b>Components Covered:</b> Compressor, indoor/outdoor coil, reversing valve, outdoor TXV, heat exchanger.                                      |

\*\*SystemShield coverage does not automatically come with your system, but must be purchased for an additional price.

\*\*\*Coverage under the Limited Warranty and SystemShield is subject to terms, conditions and exclusions. You should carefully review the Limited Warranty and SystemShield's terms and conditions before purchase. You can review the Limited Warranty and the SystemShield terms and conditions at <https://go.alliedair.net/SystemShieldTerms>

## Program Exclusions:

The following items are not covered under the Program and are not eligible for the Labor Allowance:

- Freight costs.
- Diagnostic charges.
- Scratches or discoloration of decorative finishes or any panels.
- Normal maintenance items such as filters, fan belts, fuses, refrigerant, refrigerant line sets, oil nozzles, driers, or other consumable items.
- Damage caused by misuse, shipping & handling, failure to properly maintain, accident, inappropriate procedure, or acts of God.
- External wiring, piping, venting, or attachment of accessory products not integral to the product, including, without limitation, humidifier, air cleaner, vent damper, or other mechanical devices not manufactured by Allied.
- Products that have been operated in a corrosive atmosphere or otherwise in contact with corrosive material (i.e., chlorine, fluorine, salt, recycled waste water, urine, fertilizers, halogenated hydrocarbons, or other corrosive elements) that cause deterioration to metal surfaces or integral components. Operation in a corrosive atmosphere is considered abuse and voids the Labor Allowance.
- Products that have not been installed in accordance with published instructions, applicable local, state/provincial, or national codes, and the Air Conditioning Contractors of America's (ACCA) published standards.
- Products that have not been maintained in accordance with the unit installation, operation, and maintenance instructions provided with the unit. Allied Air Enterprises the manufacturer may require proof of maintenance.
- Products that have been moved from their original place of installation.
- Increases in electrical or fuel costs for any reason, including, without limitation, addition of supplemental heat.
- Any compressor-bearing unit not installed with Air-Conditioning, Heating, and Refrigeration Institute (AHRI) or Allied Air Enterprises-listed matching refrigerant components.
- Installation of accessories or kits.
- Operation of electrical equipment at voltages other than the range specified on the unit nameplate (includes damage caused by brownouts).
- Operation of furnaces with return air temperatures of less than 60°F (16°C), or furnaces that have been installed downstream of a cooling coil.
- Use of contaminated or alternate refrigerant.
- Products that are outside of their Assurance Period.
- Equipment with less than 10-years limited parts coverage are not eligible.
- Any other limitations and exclusions set forth in the standard warranty not included herein.

