

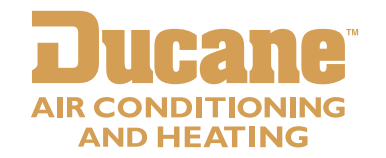
# 10 TEN-YEAR LABOR CONCESSION FOR ALL SYSTEMS

We pride ourselves on exceptional reliability at Ducane®. But in case of the rare hiccup, our SystemShield™ provides you with added peace of mind for ten years...

- Should your covered equipment require labor at any point over the next ten years, SystemShield pays for the labor costs for covered repairs
- When you purchase SystemShield coverage, your protection automatically begins when your participating dealer installs and registers your eligible system and lasts for ten years
- Available in the U.S. and Canada



For more information contact your participating dealer or contractor.



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PRODUCTS YOU CAN BELIEVE IN. FROM A NAME YOU TRUST.

# Ducane™

AIR CONDITIONING AND HEATING





## QUALITY YOU CAN COUNT ON. PERIOD.

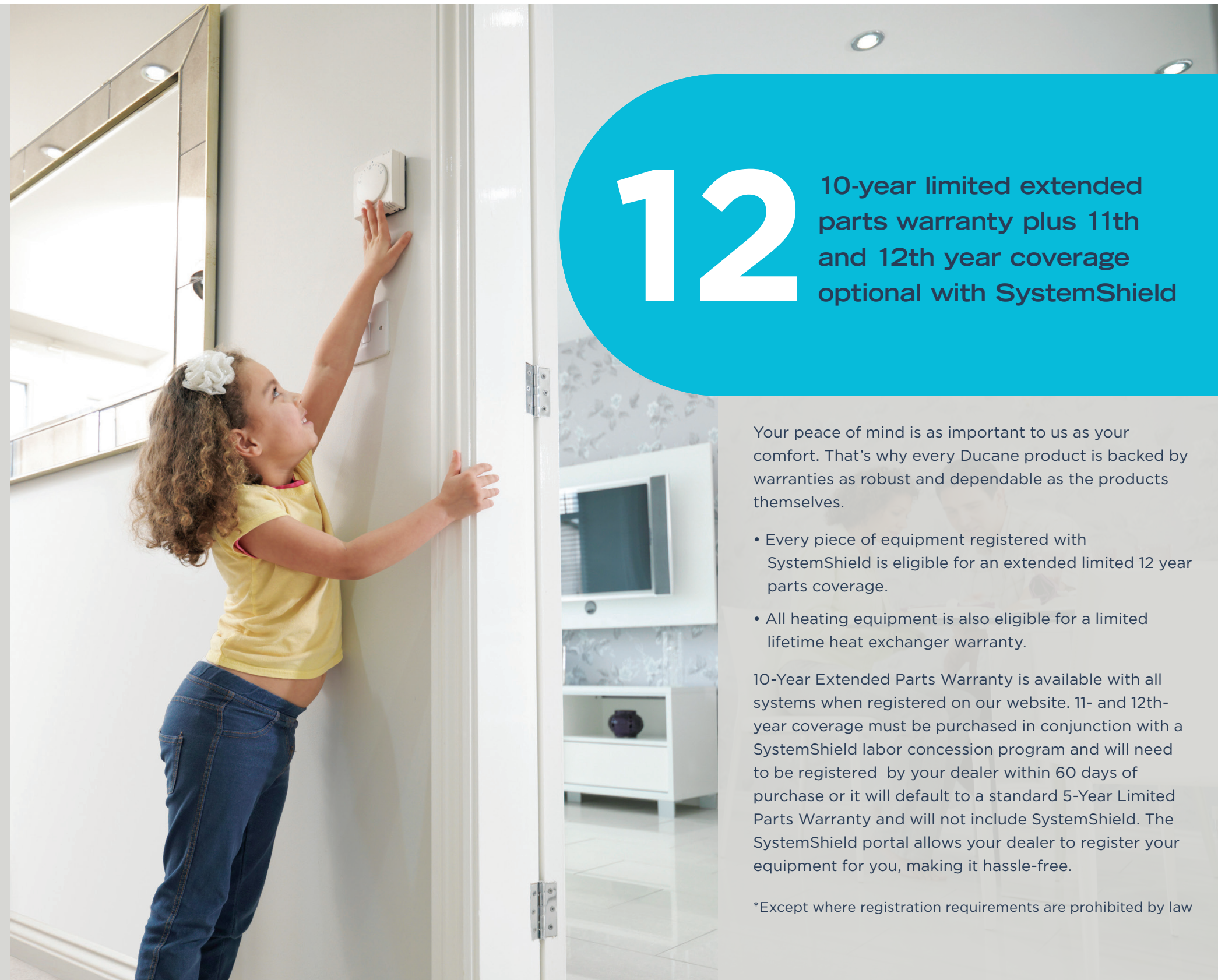
Behind every Ducane® nameplate is a commitment to quality. You may not see it, but you can feel it: the comfort that comes from a solidly crafted heating and cooling solution that never lets you down.

Because our word is as constant as our systems, we created SystemShield™ — an optional, added layer of protection for your investment. If your registered equipment fails to perform as

promised, our industry-leading, no-fault coverage ensures repair or replacement of covered parts at no additional cost to you.

SystemShield. Count on it.

For more information, contact your participating dealer or contractor.



# 12

## 10-year limited extended parts warranty plus 11th and 12th year coverage optional with SystemShield

Your peace of mind is as important to us as your comfort. That's why every Ducane product is backed by warranties as robust and dependable as the products themselves.

- Every piece of equipment registered with SystemShield is eligible for an extended limited 12 year parts coverage.
- All heating equipment is also eligible for a limited lifetime heat exchanger warranty.

10-Year Extended Parts Warranty is available with all systems when registered on our website. 11- and 12th-year coverage must be purchased in conjunction with a SystemShield labor concession program and will need to be registered by your dealer within 60 days of purchase or it will default to a standard 5-Year Limited Parts Warranty and will not include SystemShield. The SystemShield portal allows your dealer to register your equipment for you, making it hassle-free.

\*Except where registration requirements are prohibited by law

### What Is Covered:

The following Ducane® residential products purchased by a Registered Contractor of Distributor during the Term will be eligible under the Program:

- Residential gas furnaces sold under an ALLIED brand.
- Residential air conditioners and heat pumps sold under an ALLIED brand as a matched system.
- Residential packaged units sold under an ALLIED brand; and Residential mini-splits\* sold under an ALLIED brand.
- Comfort Sync® A3 Thermostat installed with a system.
- Residential air handlers heat pumps sold under an ALLIED brand as a matched system.

\* The 4DHP mini-split is eligible for the extended coverage, but not our entry-level 4DHV mini-split product

Each Registered Contractor must register eligible equipment in the ALLIED Installer Portal and, if required by the distributor, include an Installation Sheet approved by Distributor within sixty (60) days of installation (each, "Covered Equipment").

Covered Equipment must be maintained during the Assurance Period. Industry recommendation is twice per year. ALLIED reserves the right to request maintenance records at any time during the Assurance Period.

### Components Covered:

Major Electrical/Mechanical Repair
<b>Components Covered:</b> Blower motors, condenser fan motors, gas valves, PCB Boards, Comfort Sync® A3 thermostat.
Minor Refrigerant/Minor Mechanical Repair
<b>Components Covered:</b> Indoor metering devices, blower wheels, heat exchanger collector boxes, gas manifolds, refrigerant leaks at joints.
Major Refrigerant/Major Mechanical Repair
<b>Components Covered:</b> Compressor, indoor/outdoor coil, reversing valve, outdoor TXV, heat exchanger.

\*\*SystemShield coverage does not automatically come with your system, but must be purchased for an additional price.

\*\*\*Coverage under the Limited Warranty and SystemShield is subject to terms, conditions and exclusions. You should carefully review the Limited Warranty and SystemShield's terms and conditions before purchase. You can review the Limited Warranty and the SystemShield terms and conditions at <https://go.alliedair.net/SystemShieldTerms>

### Program Exclusions:

The following items are not covered under the Program and are not eligible for the Labor Allowance:

- Freight costs.
- Diagnostic charges.
- Scratches or discoloration of decorative finishes or any panels.
- Normal maintenance items such as filters, fan belts, fuses, refrigerant, refrigerant line sets, oil nozzles, driers, or other consumable items.
- Damage caused by misuse, shipping & handling, failure to properly maintain, accident, inappropriate procedure, or acts of God.
- External wiring, piping, venting, or attachment of accessory products not integral to the product, including, without limitation, humidifier, air cleaner, vent damper, or other mechanical devices not manufactured by Allied.
- Products that have been operated in a corrosive atmosphere or otherwise in contact with corrosive material (i.e., chlorine, fluorine, salt, recycled waste water, urine, fertilizers, halogenated hydrocarbons, or other corrosive elements) that cause deterioration to metal surfaces or integral components. Operation in a corrosive atmosphere is considered abuse and voids the Labor Allowance.
- Products that have not been installed in accordance with published instructions, applicable local, state/provincial, or national codes, and the Air Conditioning Contractors of America's (ACCA) published standards.
- Products that have not been maintained in accordance with the unit installation, operation, and maintenance instructions provided with the unit. Allied Air Enterprises the manufacturer may require proof of maintenance.
- Products that have been moved from their original place of installation.

Increases in electrical or fuel costs for any reason, including, without limitation, addition of supplemental heat.

- Any compressor-bearing unit not installed with Air-Conditioning, Heating, and Refrigeration Institute (AHRI) or Allied Air Enterprises-listed matching refrigerant components.
- Installation of accessories or kits.
- Operation of electrical equipment at voltages other than the range specified on the unit nameplate (includes damage caused by brownouts).
- Operation of furnaces with return air temperatures of less than 60°F (16°C), or furnaces that have been installed downstream of a cooling coil.
- Use of contaminated or alternate refrigerant.
- Products that are outside of their Assurance Period.
- Equipment with less than 10-years limited parts coverage are not eligible.
- Any other limitations and exclusions set forth in the standard warranty not included herein.